



SpringCM® Cloud Solutions

SECURITY OVERVIEW

SPRINGCM SECURITY: PROTECTING YOUR VALUABLE CONTENT

SpringCM Cloud provides a secure environment for your content. The SpringCM cloud enterprise content solution encompasses six key security areas.

CORE APPLICATION

- VeriSign encryption and Secure Sockets Layer (SSL)
- Folder- and document-level access restrictions for specific users or groups
- Yearly third-party application security assessments
- Secure software development lifecycle through the use of threat modeling and risk assessment

INFRASTRUCTURE

- Statement of Auditing Standards (SAS) 70 Type II Certified
- Full infrastructure redundancy — hardware “backups” — at all levels of the architecture
- Load-balanced server farm
- Use of hardened operating systems that adhere to the Center for Internet Security’s standards

DATA PROTECTION

- Enterprise Storage Area Network (SAN) equipment with xPB capacity
- Redundant SAN processor and switch connectivity
- RAID architecture optimized for performance, reliability and availability
- Hardware encryption and compliancy-based storage options

ONE PLATFORM, A MULTITUDE OF POSSIBILITIES

SpringCM enterprise content management cloud is a quick-to-deploy web-based service for a low monthly fee. There is no need for expensive hardware or software. Build a wide range of document management and workflow applications four times faster, at less than half the cost. Or get going even faster with a growing number of solutions from SpringCM and partners. For businesses of all sizes, SpringCM accelerates revenue, decreases costs and helps



DISASTER RECOVERY

- 24/7/365 online data center redundancy currently in implementation stages
- Offsite data center equipment located in a “standby” facility
- Eight- to 16-hour data recovery service level agreement
- Daily tape backups stored offsite are available for three months

SECURITY CONTROLS

- Adhere to International Organization for Standardization 27002 guidelines
- National Institute of Standards and Technology (NIST) 800-53 controls relating to security
- Control Objectives for Information and Related Technology (CoBiT) and IT Infrastructure Library (ITIL) standards-driven security design
- Managed by Certified Information Systems Security Professionals

SECURITY MANAGEMENT

- IT Service Management V3 security process
- Quarterly and annual audits
- Recurring automated source code analysis
- Audit trails throughout the application/infrastructure



LEADERS RELY ON SPRINGCM

ACS
Alcatel
Apptis
Avon
Base Technologies
Boeing
Cable ONE
CACI
Comcast
Cox Communications
CSC
DSA Inc
HealthNet
ManTech
Oberon
REDC
Rescare
STG
Scientific Research Corp.
Siemens



ABOUT SPRINGCM

SpringCM is the recognized market leader in enterprise-class cloud platforms for managing content and business processes. SpringCM's affordable, rapidly deployable solutions enable organizations of all kinds to address their most critical Enterprise Content Management (ECM) and Business Process Management (BPM) challenges. SpringCM's solutions are trusted by customers such as the Department of Energy, Comcast, and Siemens. SpringCM partners include salesforce.com, Microsoft, and Ricoh.com.

For more information, please email: sales@springcm.com or call 877.362.7273.

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